



## **PRODUCTS / SERVICES OFFERED**

DHC Battery Testers and Specialty Corporation has been in business for nearly 40 years and is a worldwide leading manufacturer of battery and electrical system testing equipment and energy management solutions to OEM and aftermarket businesses globally. DHC Core focus is on battery testing equipment, battery chargers, battery cables and custom solutions. DHC globally manufactures battery testing equipment for many OEM and aftermarket companies.

DHC offer three variations of testers that give you good, better, or best choices. All of DHC's testers are extremely competitive and all offer results with an internal printer that allows you to printout results of the state of charge and state of health of the customer's battery as well as results of the starter and charging system.

## **PRICING**

DHC testers are extremely competitively priced to keep your cost of operations low.

## **WARRANTY AND LABOR CLAIMS**

12 Month Limited Warranty

What does the warranty cover? This warranty covers any defects in workmanship or materials in this charger under normal use and service.

Length of warranty? This warranty runs for twelve (12) months from the date of purchase.

What services are provided? LPA will, at its discretion, replace or repair any defective unit with a new or rebuilt unit at no charge to the customer.

What does the warranty not cover? Battery warranty applies only to battery tester purchased and does not cover any other equipment, static damage, water damage, over-voltage damage, dropping unit, or damage resulting from extraneous causes including owner misuse. The warranty applies only to original purchaser and is non-transferable. Warranty is void if owner attempts to disassemble the unit.

Repairs or Service? For questions regarding the product or to return a unit needing repair please contact LPA by calling (561) 406-6472 or email us at [sales@lpassoc.com](mailto:sales@lpassoc.com). All units being returned will be given a Return Authorization Number. All authorized returns should be sent to the following address:

Lynn Parker Associates  
Att: DHC Repair Department  
270 S. Central Blvd Suite 203  
Jupiter, FL 33458  
(561) 406-6472  
[sales@lpassoc.com](mailto:sales@lpassoc.com)

Battery Testers beyond the warranty period are subject to the repair charges.

### **REPLACEMENT TEST CABLES**

Test cables are available from the Mohawk back shop supplies ordering website

### **DELIVERY OPTIONS**

Product will be shipped FedEx ground. Expedited shipping can be requested with the cost of actual freight costs.

### **HOW TO PLACE ORDERS**

Orders should be placed through the TBC Equipment Department at:  
(800) 586-0300 or [equipmentsales@tbccorp.com](mailto:equipmentsales@tbccorp.com)

### **RETURNS PROCEDURE**

Call (561) 406-6475 or [sales@lpassoc.com](mailto:sales@lpassoc.com)

### **PAYMENT TERMS**

All Franchisee Dealer locations will be billed by TBC Corporation  
All company-owned locations will follow corporate billing procedures.

### **TECHNICAL HOTLINE**

(561) 406-6475 or [sales@lpassoc.com](mailto:sales@lpassoc.com)

### **CONTACT INFORMATION**

- Justin Powell – Lynn Parker Associates
- [jpowell@lpassoc.com](mailto:jpowell@lpassoc.com)
- (561) 406-6475

