



Federated Auto Parts is America's most recognized and respected brand of auto parts since 1929. Many Federated Distributors started in business in the early age of the motor vehicle and have long term experience and expertise in the industry.

PRODUCTS / SERVICES OFFERED Federated focuses on premium name brand products of the highest quality from some of the most respected companies in the industry. Federated provides hassle free warranty protection and technical tips, service bulletins, and on line technical support. Federated offers a full array of services from fast deliveries to training and education on the latest systems and vehicles.

BEST FEATURE Federated focuses on a unique brake offering with product lines designed specifically for Federated customers from some of the best manufacturers in the industry, such as Akebono, Brembo, Federal-Mogul, EVS, Raybestos, UCX, Carlson, Cardone, and Dorman. We offer products designed and tested to be the best and best value for each application with choices designed to all our professional service customers to exceed their customer's expectations. Whatever vehicle you are working on we have a replacement brake part for it that will meet or exceed OE performance at an affordable price. Federated customers report higher sales, profits, and customer satisfaction in this important category.

MARKETS SERVED Federated focuses on the Professional Service Provider with the majority of our product lines designed specifically for this segment. We supply parts from the highest quality, name brand suppliers that are designed for ease of installation and competitive price points.

PRICING Federated works to be competitive with any other supplier on a wide variety of components especially on name brands. We are constantly doing market surveys and pricing analysis to insure we are offering the most competitive market pricing on an overall assortment. While some competitors play games with pricing using specials and private label or lower quality substitutions we offer consistency that is competitive with anyone

FRANCHISEE REBATES, IF ANY, AND HOW THEY ARE PAID Federated offers a 5% volume rebate and a 2% rebate for using EDI paid direct to the Franchisee. These rebates are typically deducted from each invoice including returns and credits. Federated will pay rebates in any way that is required and can also pay them monthly or include them in an EDLP method whatever is preferred or required.

WARRANTY AND LABOR CLAIMS Federated deals with major name brand suppliers and has the best warranty protection in the industry. By dealing with basic manufacturers we have the ability to get any problem part analyzed and can support labor claims when required. Our goal on any warranty issue is fast resolution that satisfies our professional customer.

DELIVERY OPTIONS

Not Applicable

HOW TO PLACE ORDERS Customers can place orders any way they choose with options for phone, Fax, e-mail, text, or internet. The use of EDI is often most efficient for both parties and a rebate is provided to share in the efficiency this method provides.

RETURNS PROCEDURE Returns are simple and hassle free. New returns should be in original packaging and in resalable condition. Credit will be issued immediately and new returns must be returned within 30 days of purchase. Warranty returns should include original invoice if possible and some indication of the problem. Credit will be issued immediately unless technical analysis is required.

PAYMENT TERMS Payment terms are available based on credit worthiness and an individual basis.

CONTACT INFORMATION

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