



Your reputation is only as strong as the quality of the parts you install. As one of the largest automotive parts suppliers on the planet, Factory Motor Parts delivers an unbeatable selection of the best Original Equipment parts from ACDelco and Motorcraft. Your choices don't end there. With our top Aftermarket brands from Manufacturers like FVP, Bendix, Centric, Denso, Remy, Fel-Pro, Moog, CRP, Splash, Standard Motor Products, KYB, Monroe, ATSCO Steering, Delphi and many more. You'll find just what you need to complete almost any repair.

PRODUCTS / SERVICES OFFERED

Battery Truck Service
On Demand Delivery Service
FMP Partners Network
Hard to find parts

BEST FEATURE

Our People and our service

PRICING

All TBC locations are set up on FMP National Account Pricing

WARRANTY AND LABOR CLAIMS

FMP sells premium Original Equipment parts and honors manufactures published warranty for all products sold. FMP's products maintain the lowest failure rates in the industry. In the event a warranty or labor issue arises, FMP works with its customers, vendors and staff to ensure customer satisfaction is attained.

DELIVERY OPTIONS

On Demand Delivery Service where available
Routed or parcel shipping where On Demand is not available

HOW TO PLACE ORDERS

- **Customer Service** FMP's parts professionals ensure fast, accurate look-up
- **NEXPART** Order Product on-line using NEXPART
- **WISE** Integrated Shop Management Parts and Labor Catalog and Accounting Solution
- **R.O. Writer** Integrated Shop Management Parts and Labor Catalog.
- **SMARTYCAT** Integrated Shop Management Parts and Labor Catalog.

RETURNS PROCEDURE

Please notify an FMP delivery driver, your local sales representative or the FMP Customer Service department that you have items that need to be returned to FMP. You will then be given RGA and the local FMP warehouse will process the return within 48 hours of picking up the items.

PAYMENT TERMS

All franchise stores will pay FMP using the following choices:
Net 10th prox. – on Approved Credit
Credit Card or Cash at the time of purchase

CONTACT INFORMATION

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