

WORLD PAC imports, distributes and delivers a vast selection of quality auto parts ranging from...

- OES (Genuine), in the car manufacturer's box
- OEM (Original Equipment Manufacturer) sourced directly from the manufacturer
- Reputable Aftermarket Manufacturers

For nearly 40 years WORLD PAC has been the most complete source for over 35 Import and Domestic car / light truck makes, with more than 110,000 SKU available in the program covering nearly 10 million unique applications.

## PRODUCTS / SERVICES OFFERED

### Same Day Service

110 strategically located facilities committed to delivering the right part at the right time. Our vast company owned fleet of vehicles and drivers provide multiple same-day deliveries to the major metro areas.

### Nationwide Overnight Service

Along with the multiple same-day service, WORLD PAC provides dependable and consistent overnight service to every address in North America. Through UPS, we are able to serve more than 95% of the US, intercontinental, Zip Codes next day via ground service.

## BEST FEATURES



WORLD PAC's free proprietary on-line catalog and fulfillment ordering software is the most advanced system in our industry.

Download the program by clicking <http://www.worldpac.com/sd.html> and choosing the version most suitable for your operating system or search our parts using a browser based version, **speedDIAL Express**, found at <http://sd.worldpac.com/speeddial/>

### speedDIAL Features:

- Real-time Pricing: Access your cost and manufacturer's suggested list price
- High Resolution Digital Color Images: Improve accuracy by viewing over 80,000 detailed product images
- **NEW...** Schematic images tvco search and choose needed parts via the product diagram like the Car Manufacturer's ETK's (not currently available in **speedDIAL Express**)
- Manufacturer's Links: Get the latest product information directly from the manufacturer's website
- Availability and Delivery: Real time inventory and delivery times
- Self Service Returns: Create your own Return Merchandise Authorization for faster processing and issuing of product credits (not currently available in **speedDIAL Express**)
- VIN Decoder- Allows you to enter the vehicle VIN and search for products unique to only that specific vehicle
- WORLD PAC App - scan VIN bar codes with your iOS™ and Android™ devices to immediately launch part search
- Performance and General Purpose Products – New easy to find product sections for expanding performance and popular general purpose products.
  - **Coming Soon....** Complete fluid catalog including capacity levels specific to application
- Message Center: Let's you e-mail your sales associate and receive the latest product updates

## MARKETS SERVED

Go to <http://www.worldpac.com/corpinfo.html> for the latest WORLDPAAC footprint; new locations added regularly.

## PRICING

**15%** discount off OE manufacturers list on all OES brand product. OES is original equipment product in the Car Manufacturer's box. All other products, including Original Equipment Manufacturer (OEM) products are discounted a minimum of **35%** off OE manufacturers list; the typical discount is commonly greater. More than 70% of WORLDPAAC products are sourced directly from an OE manufacture and distributed in their non OE-branded boxes.

## WARRANTY

WORLDPAAC provides a 24 month 24,000 mile warranty. In the case of labor reimbursement inquiries, WORLDPAAC follows industry "Best Practice" and will work on your behalf with the manufacturer to recoup losses found to be the fault of the manufacturer.

## HOW TO PLACE ORDERS

Orders can be placed utilizing **speedDIAL**, **speedDIAL Express** or by calling the National Account order team at (800) 888-9982, ext 7000.

## RETURNS PROCEDURE

WORLDPAAC will allow return of product in merchantable condition within 45 days of purchase. All returns require a Return Merchandise Authorization (RMA) which can be created within **speedDIAL** or by contacting the National Account team at (800) 888-9982, ext 7000.

## PAYMENT TERMS

New accounts are shipped C.O.D. until credit is established through furnishing of references and other proof of financial responsibility. Payments are net and due by the 10th of the month following the statement-billing period. Statement billing closes on the 25th day of the month. A service charge of 1.5% per month will be collected against all accounts, which are past due.

## CONTACT INFORMATION

### Sales Director:

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Director of Channel Development  
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### National Account Order Team:

Toll Free: (800) 888-9982 **ext 7000**

### Team Members:

Les Wiggs **ext 7243**  
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