



Wheel-1 has (16) company owned Warehouses throughout the United States and Canada. W-1 has (14) exclusive brands of custom wheels and accessories for your selling needs. Wheel-1 is a “retailer-direct” division of The Wheel Group. We work directly with overseas manufacturers to bring you quality-built product.

### **PRODUCTS / SERVICES OFFERED**

Wheel-1 Exclusive wheel brands  
Wheel-1 Exclusive wheel installation brand

### **BEST FEATURE**

Wheel-1 products are nationally marketed brands that are very competitively priced. We have FREE DELIVERY in most metro markets where we have a distribution center.

### **HOURS OF OPERATION**

8:00am to 6:00pm Monday- Friday (local time)  
9:00am to 3:00pm Saturdays (local time)

### **MARKETS SERVED**

All USA and Canada

### **PRICING**

Wheel-1 wheel products are priced very deep for all TBC locations.

### **WARRANTY AND LABOR CLAIMS**

Please see our inside front cover of our catalog for all warranty information or go to [WWW.Wheel-1.com](http://WWW.Wheel-1.com) (Warranty-Wheel Care section).

### **DELIVERY OPTIONS**

We have FREE DELIVERY in most metro markets where we have a distribution center. All TBC Retail locations have a subsidized shipping program. All wheel shipping orders are shipped “ground service” for:

\$12.00 per wheel – Any wheel sized 14” – 20”

\$20.00 per wheel – Any wheel sized 22” or larger

Any overnight or expedited orders can be shipped with at the actual shipping cost expense.

### **HOW TO PLACE ORDERS**

Call (866) 894-3351 for connect to your servicing W-1 Warehouse. Please call with year/make/model and wheel style/finish/size information.

In Canada, please call us at (877) 326-0933

### **RETURNS PROCEDURE**

All Returns need a RGA before returning. Call your local warehouse and they can supply you with your RGA number. All return shipping costs on “lost sales” will be the responsibility of the TBC location. All freight costs for return warranty replacement goods will be the responsibility of Wheel-1.

**PAYMENT TERMS**

Net 30 Days with approved credit. All other orders can be paid by company check or credit card.

**TECHNICAL HOTLINE**

(866) 894-3351 for all your Technical needs.

In Canada, please call us at (877) 326-0933

**CONTACT INFORMATION**

All contact should go through your local Wheel-1 location Manager.

Should you need additional information or help please contact:

David Williams Wheel-1

Email: [davidw@wheel-1.com](mailto:davidw@wheel-1.com)

Phone: (615) 260-1604