

# **PRODUCTS / SERVICES OFFERED**

Vision Wheel is the distributor of Vision, Milanni, V-Tec, Sport Concepts and Prado custom wheels. We also carry UHP & off-road tires and a complete line of wheel related accessories. www.visionwheel.com

## **BEST FEATURE**

Vision Wheel is one of the largest importers of aftermarket wheels in the marketplace. They specialize as an affordable-costing wheel supplier with optimal profit opportunity. Vision Wheel also carries wheels and tire options for golf carts, ATV, UTV vehicles.

## HOURS OF OPERATION

Southeastern Decatur, Alabama (800) 633-3936 Monday – Friday: 7:00 AM to 6:00 PM Central Saturday – 10:00 AM to 3:00 PM Central (calls routed to the Chicagoland location)

Midwest & Northeast Chicagoland (866) 645-2664 Monday – Friday: 8:00 AM to 6:00 PM Central Saturday – 10:00 AM to 3:00 PM Central

Western Rancho Cucamonga, Ca (800) 927-6888
Monday – Friday: 8:00 AM to 6:00 PM Pacific
Saturday – 10:00 AM to 3:00 PM Central (calls routed to the Chicagoland location)

## **MARKETS SERVED**

Vision Wheel can ship wheels to anywhere in the world. We can get our products to 80% of the continental United States within 1-3 business days.

## PRICING

Big O Tires gets the deepest "four at a time" acquisition cost in Vision Wheel's pricing structure.

## WARRANTY AND LABOR CLAIMS

All warranty claims are processed once merchandise is returned to a Vision Wheel facility. All warranties are from the manufacture and can be found at www.visionwheel.com. For any warranty or other returns a return order must be assigned from the local Vision Wheel facility.

#### **DELIVERY OPTIONS**

Big O Tires gets a subsidized flat shipping cost of \$15 per wheel for all "ground service" wheel orders. Expedited delivery is available at the actual freight cost.

## **TO PLACE ORDERS:**

Western United States = Rancho Cucamonga Ca (800) 927-6888 Southeastern United States = Decatur Al (800) 633-3936 Midwest & Northeast = Chicagoland (866) 645-2664

## **RETURNS PROCEDURE**

Contact Vision Wheels with wheel part number, invoice number and reason for return. Mounted wheels may not be eligible for return – please fit check prior to mounting. Vision Wheel does not pay for freight on returning wheels for "lost sales."

#### **PAYMENT TERMS**

Payment can be made at time of order with credit card. If you wish to apply for a terms trade account, please contact Darlene Morrison at dmorrison@visionwheel.com or (800) 633-3936.

## **TECHNICAL HOTLINE**

Please call the servicing Vision Wheel distribution center for technical questions.

### **CONTACT INFORMATION**

First Contact: servicing Vision Wheel distribution center Corporate Contact: Danny Riddle driddle@visionwheel.com or (800) 633-3936