



O'Reilly's is America's most recognized and respected brand of auto parts since 1957.

- O'Reilly Auto Parts ("O'Reilly") has been committed to the professional installer since 1957 and is committed to providing the best combination of professional parts people, products, service and competitive price.

PRODUCTS / SERVICES OFFERED

- O'Reilly Auto Parts is a recognized leader in the automotive aftermarket for hard parts availability, competitive pricing and award-winning customer service. Dedicated to the professional customer since 1957, more than 4,217 company-owned stores throughout 42 states are ready to serve your automotive, paint, tool, equipment, heavy-duty, fleet, agriculture and training needs.

BEST FEATURE

- Customer service
- Market leading inventory

MARKETS SERVED

- O'Reilly currently operates over 4,272 company-owned stores in 42 states and projects the addition of 200 new locations in 2014

PRICING

- Locations are placed on a customized national account program which combines our support and pricing to best benefit the customer and O'Reilly.

FRANCHISEE REBATES, IF ANY, AND HOW THEY ARE PAID

- Rebate is 7% at \$1
- Rebate will be paid quarterly by credit or check

WARRANTY AND LABOR CLAIMS

- **LIMITED WARRANTY:**
Customer satisfaction is our top priority. If a product fails during the warranty period stated on this receipt due to a defect in materials or workmanship we will, at our option, provide a replacement product or a refund. This warranty excludes product that fails due to (i) accident or collision; (ii) improper use, installation, maintenance or service; (iii) combination of the product with other third-party product(s) which fail; (iv) abuse, misuse, modification or neglect; (v) failure to follow directions; (vi) an act of God (such as a flood, chemical fallout, salt, hail, or other environmental conditions including natural disasters); (vii) installation or use on vehicles used for off-road, or racing purposes; or (viii) installation or use on vehicles used for marine purposes where such product is not intended for marine use. This warranty also excludes labor, towing, or rental car charges which are your sole responsibility. Our products have a limited one (1) year warranty period unless otherwise stated on your receipt. If your receipt provides a "Limited Lifetime Warranty" for a product, the warranty period will be as long as you, the original purchaser of the product, own the vehicle for which the product was originally purchased and installed. Commercial Vehicles - Any product which is used or installed on a commercial vehicle shall have a warranty period of ninety (90) days after the date of its purchase only. If a product is replaced under this warranty, a replacement product will be covered for ninety (90) days from the date of exchange or the remainder of the original warranty period, whichever is greater. This warranty expires at the end of the applicable warranty period or earlier if you sell or otherwise transfer ownership of your vehicle using the product.
THIS WARRANTY DOES NOT COVER INCIDENTAL, CONSEQUENTIAL, INDIRECT, OR SPECIAL DAMAGES. THIS

LIMITED WARRANTY REPRESENTS THE TOTAL LIABILITY OF O'REILLY FOR ANY PRODUCT. O'REILLY MAKES NO OTHER WARRANTIES OR REPRESENTATIONS OF ANY KIND WHATSOEVER, EXPRESS OR IMPLIED, AND ALL IMPLIED WARRANTIES INCLUDING ANY WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES OR THE DISCLAIMER OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

This warranty is valid only if you are the original purchaser of the Product and may not be transferred.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

DELIVERY OPTIONS

Not Applicable

HOW TO PLACE ORDERS

- Each customer will have a dedicated phone line to our Installer Service Specialist at the local O'Reilly store where they can place orders directly over the phone
- Customers have the option of joining our First Call Online program which integrates with over 50 different shop management systems (Mitchell, RO Writer, ALLDATA) to place orders directly through the computer

RETURNS PROCEDURE

- Any item purchased from O'Reilly that is returned meeting the following criteria will be given full credit:
 - New/unused
 - Free from damage
 - In the original package
 - In resalable condition

PAYMENT TERMS

- Payment terms will be 20 net statement, optional 2% discount net 10

CONTACT INFORMATION

- National Accounts Direct Line (417)873-2043
- nataccts@oreillyauto.com

Account Representative

Name: Jim Freie

Email: jfreie@oreillyauto.com

Phone: 813-727-1183