



NAPA Auto Parts is North America's most recognized and respected brand of auto parts since 1928. NAPA has been the both the Preferred and First Call Auto Parts Supplier to TBC Retail since 2007.

PRODUCTS / SERVICES OFFERED

NAPA is truly your one source for automotive parts and supplies and has more than 425,000 SKU's that cover almost every make and model of vehicle built including Heavy Duty, Farm and Power sports equipment.

BEST FEATURE

NAPA Know- How! - Experienced "parts people" dedicated to serving you locally and a company history of supporting Professional Service & Tire Dealers. Quality Products at competitive prices. NAPA only sources from top tier suppliers - because you can't afford to do the job twice.

MARKETS SERVED

There are over 5500 NAPA stores located in all 50 states. NAPA Canada provides coast to coast service with over 600 stores servicing all Canadian Markets.

PRICING

Special National Account Pricing is in place for all TBC Retail Group brands for both stocking and hot shot.

FRANCHISEE REBATES, IF ANY AND HOW THEY ARE PAID

NAPA offers rebates to all TBC Retail Group brands. Refer to your specific brand for more information

WARRANTY AND LABOR CLAIMS

For peace of mind, all NAPA products are backed by a minimum of a 12 month warranty. Many products have limited lifetime warranties. National labor warranty programs are available at participating NAPA stores Contact your local NAPA store for warranty details.

DELIVERY OPTIONS

Not Applicable

HOW TO PLACE ORDERS

Orders can be placed by phone or by using PROLink, NAPA's web-based catalog that gives your shop the fastest and most accurate part look-ups and on-line orders in the auto parts business.

RETURNS PROCEDURE

All Returns are handled by the servicing NAPA store as needed

PAYMENT TERMS

Franchise stores are offered the following payment options:
Credit Card, Cash, or Check at the time of purchase
2% 10th – on Approved Credit at participating NAPA stores

CONTACT INFORMATION

For details about the NAPA program for TBC Retail Group brands, please contact your local NAPA store.
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