



MATRIX Tire Repair Material & Valves

PRODUCTS / SERVICES OFFERED

Tire Repair Materials including patches, inserts, patch-plug combination units, cements, tools and buffing solution, illustrated installation information and certificate bearing hands on training. We train to RMA/TIA standards exclusively. Replacement tire valves, caps, cores, extensions and valve service tools, Mounting and demounting chemicals, including Bead Sealers.

BEST FEATURE

Along with a complete line of products, tools, and systems, we train to RMA/TIA Standards using the Matrix Product Line. Training is hands on, plus we offer free of charge tri-lingual fully illustrated instructional documents (booklet), wall charts and application data.

HOURS OF OPERATION

Monday – Friday 8:00–5:00 EST Technical Support Line at (800) 438-3302

MARKETS SERVED

Our products can be found successfully and permanently repairing tires in all 50 states and 45 foreign nations. The TBC Family of Companies has successfully repaired more than 40 million tires with Matrix products without known failure, either from procedure or product.

PRICING

For details on your very competitive acquisition costs, please see the pricing on the Big O Business Center.

WARRANTY AND LABOR CLAIMS

Matrix Tire Repair Materials and Valves are guaranteed by Matrix for fitness and merchantability. Easily found, multi lingual application instructions must be followed for their application and installation. Easily found repairability and repair limits must be observed in their use. These are set forth by RMA and TIA. The installation and application instructions are found on (or in) every box of product. They are also available free of charge in booklet and wall mounted application charts by simply requesting them on tech support line at (800) 438-3302. They may also be accessed by internet at www.31inc.com (use Xtraseal application and installation data in this case) or www.tireindustry.org (TIA). Use or application of Matrix Products outside these limits or application information is neither recommended nor guaranteed.

DELIVERY OPTIONS

All Matrix Products are available thru your Big O Tires Distribution Centers.

HOW TO PLACE ORDERS

Place order through the Big O Business Center. For any special-order (non-stocking) items, please contact Group 31 at (800) 438-3302.

RETURNS PROCEDURE

Items found to be in error or otherwise requiring return must be processed with the Big O Tires distribution center.

TECHNICAL HOTLINE

All matters tire repair and tire service oriented please call (800) 438-3302

CONTACT INFORMATION

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